Bill Bergeron

From: jito.kazuo@kkc.subaru.co.jp

Sent: Wednesday, 27 October, 2021 9:46 PM

To: Bill Bergeron

Subject: RE: Carburetor - ER120D47000 - 21E-62401-00 - CARBURETOR CP WEBER

SPEC ONLY

Dear Bill-san,

Thank you for inquiry.

We have checked and found that Subaru Europe has been modified some quantity of ER120D47000 to ER120D47030 by changing carburetor, from diaphragm to float bowl carburetor in 2013. We have checked that your attached photo of serial number(1002518) is modified engine (from ER120D47000 to ER120D47030)

We guess customer's engine has float bowl carburetor, and that parts number is 21E-62304-H0.

Sorry for troublesome regarding this issue.

We appreciate your support.

Thank you.

Best regards,

Kazuo Jito

Assistant Manager
Customer Support Section
Industrial Products Customer Support Department

KIRYU - KOUGYO CO., LTD. (SUBARU group)

E-mail: jito.kazuo@kkc.subaru.co.jp

From: Bill Bergeron

bbergeron@subarupower.com>

Sent: Thursday, October 28, 2021 4:25 AM

To: jitou 次藤 和雄(KKC桐生工業) < jito.kazuo@kkc.subaru.co.jp>

Subject: FW: Carburetor - ER120D47000 - 21E-62401-00 - CARBURETOR CP WEBER SPEC ONLY

Jito-san

I received a strange request from one of our Canadian distributors, and I wanted your opinion on it before to replied to the distributor

Their customer has a ER12 that it appears was modified by Subaru Europe – they got the engine with a bowl-type carburetor instead of the diaphragm-type carburetor that was originally specified for the engine.

Somehow the customer obtained an internal Subaru document describing the modification.

My thought is to tell the customer that Subaru cannot approve of any type of modification, regardless of whatever documentation they have or what carburetor the engine had when the equipment was purchased.

Let me know what you think Thanks

Bill

From: Joshua Jeyandran <<u>jjeyandran@marind.ca</u>>
Sent: Wednesday, 27 October, 2021 1:23 PM
To: Bill Bergeron <<u>bbergeron@subarupower.com</u>>
Cc: Jonathan Nadeau <<u>jnadeau@marind.ca</u>>

Subject: Re: Carburetor - ER120D47000 - 21E-62401-00 - CARBURETOR CP WEBER SPEC ONLY

Hello Bill,

Hope all is well with you

We have a little dilemma with regards to this old ER12 engine. I hope we can possibly find a solution

In my initial email I had mentioned the following:

"21E-62304-40 on Robin ER12 (name tag attached) And it has the Bowl Carb format not a diaphragm one"

Unfortunately we had sold the Carb found in the parts manual, 21E-62401-00, but it is a diaphragm Carb and not a Bowl

Here is what the client had to say:

Hello,

Please read below to refresh. A while back I had an issue getting the proper carburator for an older Subaru. The main problem is I need a bowl type carburtor and the part I supplied was no good. we did research and found part # 21E-62401-00. I finally received these and again these are diaphragm carbs. So this is still not correct for my customer. Now what can we do?

Hello again, Also regarding this float carb, we even have the manual (Attached) from Subaru to update these engines from diaphragm to float style carburator.

Please advise what can be done

Josh Jeyandran Ext. 2247

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